

Arrow Fire Door Service

Keeping you safe, secure and compliant



ARROW
Service You Can Trust
arrowgroup.uk

Arrow Fire Door Programme

Your legal responsibilities



Knowing your Responsibilities

The Regulatory Reform (Fire Safety) Order 2005 highlights the importance of keeping fire doors in safe working condition. Building owners and managers (**The Responsible Person's**) have a duty to ensure compliance, helping to reduce fire risks and maintain safety standards.



Understanding the Regulations

Additionally, the RRO (Fire Safety Order) states that there has to be 'a suitable maintenance regime to ensure relevant equipment is kept in an efficient state', this includes fire doors. According to the RRO it is the **Responsible Person's** duty to maintain fire doors, you can face very severe prosecutions if found guilty of having fire doors that are not fit for purpose.

However, many people still fall foul of the law. Thus, it's vitally important that you conduct thorough inspections. The frequency of inspections depends on the usage of the building. For example **a quiet, small company office would be more suited to having 6 monthly inspections.** Whereas, a **hospital, school or residential block would require more regular inspections.**

Therefore, it is important that you as the '**responsible person**' recognise the environment and expected usage of the fire doors under your control.

According to BS 9999: Code of practice for fire safety in the design, management and use of building inspections should be carried out every 6 months. Whereas the Fire Safety Order and the Fire Safety Act make it a legal responsibility to regularly inspect your fire doors.

Keeping your fire doors in good working order can help avoid

- Potential fines or compliance issues
- Risk of litigation from employees or members of the public
- Increased fire risks due to faulty doors
- Disruptions to business operations if doors do not meet required standards



Arrow Fire Door Programme

Inspection, the first step in safety



Fire Door Inspections

Checking and inspecting fire doors is the first stage of Arrow's fire door programme. These doors are designed to help prevent the spread of fires, enabling people time to safely evacuate.

As with anything, the everyday use of fire doors can result in damage to the door and its surroundings. This can affect the performance of the door and may cause the door to fail in the event of a fire.



All of our door inspectors are professionally trained

Arrow fire door inspectors have been fully trained to meet the latest accreditations and we make sure that our teams stay abreast of the ever changing rules to help keep our customers safe, secure and compliant.

Our 6 point Fire Door checks cover:

- Door Leaf and Frame Integrity
- Hinges and Closers
- Signage and Labels
- Door Seals and Gaps
- Glazing Integrity
- Door Locks

At the end of the door inspection, our team will provide you with a comprehensive report using our Arrow software.

This report will contain all the necessary information and guidance to provide you with an action plan should any repairs be recommended.

You can also use this report to show your compliance when being audited by any building regulator.



Arrow Fire Door Programme

Repairs and Installation



A damaged fire door is not an effective fire door

Under UK regulations, fire doors must be inspected regularly to comply with national fire safety standards and regulations. Regular maintenance is essential to ensure that fire doors remain fully functional and fit for purpose in the event of a fire emergency. Building owners and responsible persons are legally obligated to ensure that fire doors are installed, maintained, and repaired to meet fire safety requirements.



Arrow keep you safe and compliant

Repairs

If a simple repair is required, our team are able to bring your door back up to code by replacing any damaged parts with accredited parts. In some cases a simple hinge adjustment can remedy a defect and get your door operating effectively.

Certified Fire Door Installation

Our certified fire door installers ensure that all fire doors and frames are installed to the highest standards, ensuring they are fit for holding back fire and smoke. With our comprehensive knowledge and expertise, we guarantee that your fire doors are installed correctly, providing maximum protection for your property and peace of mind for you.

Supply and Fit Fire Doors

We offer a complete supply and fit service for fire-rated doors, ensuring that your building meets all necessary fire safety regulations. Our team has the experience and capability to handle any installation project with precision and efficiency.

Certification and Documentation

After installation, one of our qualified fire door inspectors will reinspect the door to ensure compliance with all relevant standards and regulations. You will receive documentation certifying the installation and detailing the materials used for your records, providing you with complete transparency and accountability.

Arrow Fire Door Programme

Maintenance Programmes



Keeping on top of compliance and safety

Our maintenance contracts are the solution for businesses seeking regular, cost-effective, and professional fire door maintenance. Developed to meet client demands, these contracts ensure a robust Planned Preventative Maintenance (PPM) service, minimising unexpected expenditure while upholding the highest industry standards.



What our maintenance programmes cover

Fire Door Inspections

Our thorough assessments identify damage, wear or non-compliance issues, ensuring doors meet fire safety regulations and function as intended in an emergency.

Repairs & Adjustments

We address misalignment, excessive gaps and worn components that compromise fire resistance, restoring doors to full operational condition where possible.

Seal and Hinge Replacements

We replace damaged intumescent seals, smoke seals and hinges to maintain fire and smoke containment, preventing gaps that could allow fire to spread.

Compliance Checks

Our qualified, specialist engineers verify that all fire doors meet industry standards and legal requirements, ensuring they pass inspections and provide optimal protection.



Arrow, Closing the Loop

Helping to reduce your supply chain



Keeping your business operational

If you're looking to reduce your supply chain but still maintain the highest possible standards of experience and service, Arrow have been working on all manner of industrial doors for the best part of 5 decades. Our engineers are fully proficient to manufacture, install and maintain a wide portfolio of door assets as well as fire doors.



- Access Control
Install and Maintain
- Air Doors
Install and Maintain
- Automatic Doors
Install and Maintain
- Barriers and Gates
Install and Maintain
- Crash Doors
Manufacture, Install and Maintain
- Folding and Sliding Doors
Install and Maintain
- Loading Dock Equipment
Install and Maintain
- LPS1175 SBD Accredited Security Shutters
Manufacture, Install and Maintain
- Overhead Sectional Doors
Install and Maintain
- PVC Strip Curtains
Manufacture, Install and Maintain
- Roller Shutter Doors
Manufacture, Install and Maintain
- Speed Roll Doors
Install and Maintain
- Spiral Doors
Install and Maintain



**Reduce your supply chain, reduce your costs,
reduce your paperwork!**

Inspect and assess all assets at the same time
Comprehensive branded reporting
Single point of contact
**Structured pre-planned maintenance
programmes available**
**One company to work with, one company to
receive invoices from**

We have been keeping businesses operational, safe and secure for decades. For all manner of industrial and commercial door needs, Arrow provide a complete manufacturing, installation and service offering. With our national network and numerous service centres dotted around the whole of the UK, Arrow can be trusted to be where you need us, when you need us.



Dedicated account manager
12 service centres across the country
2 manufacturing sites
Access to over 70 engineers
365 days a year, 24/7 emergency call-outs
All major door brands catered for
Pre-agreed SLA's

Our skilled engineers are based across our network of service centres throughout the UK. Regardless of where or when you require the #ArrowExperience, our teams offer a quick and responsive service, dedicated to keeping your business operational.

We pride ourselves on our communication and our customer service. At all stages of your experience with Arrow, you will have access to your single point of contact who will be your co-ordinator, providing regular updates and guiding you through the entire process.

Your account manager holds the key to making sure you get the very best out of the #ArrowExperience from the ordering phase right through to the final sign off.





Manufacturing
Delivery
Facility

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